

SCDHHS Clinical Quality and Population Health

PCMH Alliance Workshop 2017

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Quality Advantage for Practices

Understanding the quality landscape, including PCMH, helps practices to:

- Be ready for how the payment world is changing and could change
- Take advantage of existing programs and incentives
- Reduce pain points like medical record review

Provider-Focused Quality Features

Certain features of Medicaid's quality strategy are aimed at providers while others are aimed at managed care organizations.



NCQA PCMH Recognition
Program

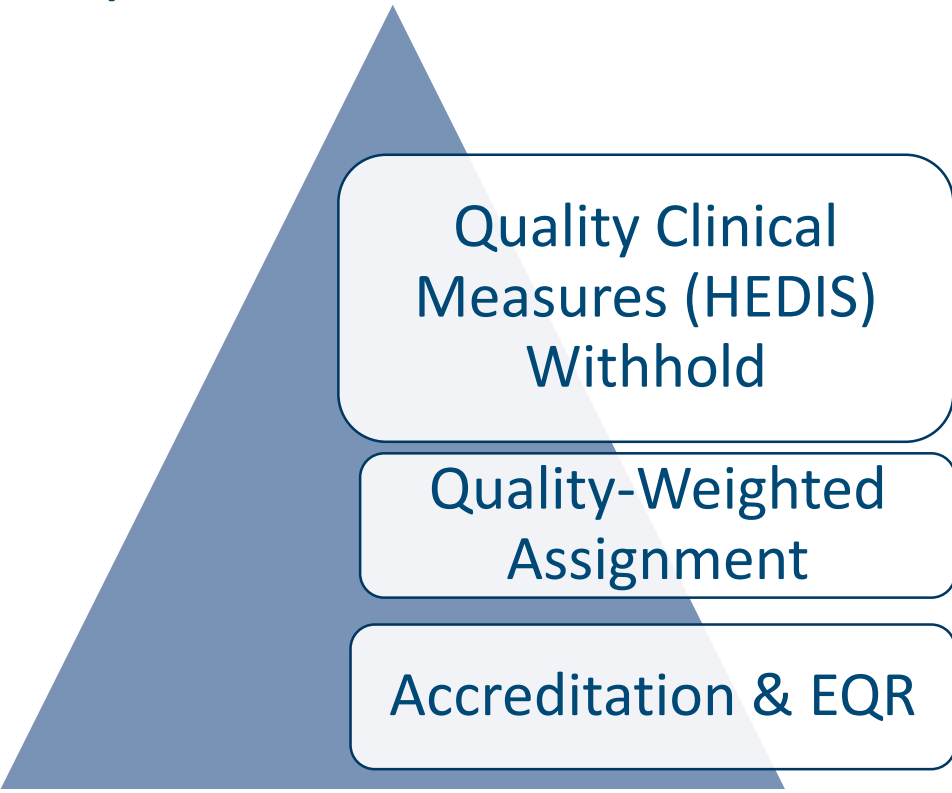
Alternative Payment Model
Contracting

Birth Outcomes Initiative

QTIP (Pediatric)

MCO-Focused Quality Features

Benchmarks and incentives for health plans to work with providers on quality of care are incorporated into Medicaid requirements at several levels.



Quality Clinical
Measures (HEDIS)
Withhold

Quality-Weighted
Assignment

Accreditation & EQR

Quality (HEDIS) Withhold Program

- Holds close to \$40 million in MCO premium payments that must be *earned back* by the MCO based on quality of care.
- Three indices of quality
 - Diabetes care: A1c testing, A1c poor control, testing for nephropathy, eye exam
 - Women's preventive health: Timeliness of prenatal care, breast cancer and cervical cancer screenings, chlamydia testing
 - Children's preventive health: Well-child visits (15 months, 3-6 years, adolescent) and BMI
- Newly added: Behavioral health quality index

Results

- On the 12 HEDIS measures in the withhold program, all but two exceeded the 50th percentile goal for our region in June, 2017.
- Two measures met the 90th percentile goal for our region: A1c testing and timeliness of prenatal care.
- Two measures still needing to reach 50th percentile: A1c poor control and well-child visits for 3-6 year olds.

How Practices Could Boost Quality Scores

- Understand HEDIS measures
- Coding, coding, coding
- Ask MCOs how they support practices' efforts to boost HEDIS measures
- Look for ways to combine PCMH efforts with other quality initiatives (for example, withhold measures, QTIP)

Thank you for all you do to care for citizens of South Carolina!

